

Minutes of Board Meeting
April 10, 2013
10:00 A.M.

Present

Trummie Patrick, Chairman
Lynda Coker
Kelly Gay
Virginia Galloway
Todd Cowan
Carolyn Roddy
David Connell
Jeff Wigington

Not Present

Anthony Heath

Also present were numerous DDS staff members.

Establish Quorum / Call to Order

Chairman Patrick confirmed the presence of a quorum and called the meeting to order at 10:03 A.M.

Approval of Minutes

Chairman Patrick called for a motion regarding the minutes from the March 13, 2013 Board meeting.

David Connell motioned to approve the regular meeting minutes as presented; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

Commissioner's Report

Commissioner Mikell discussed the statewide computer outage that occurred on Tuesday, April 9th. He explained the system was basically down the entire day. However, some services such as reinstatements, Motor Vehicle Records (MVRs) and road tests were unaffected, but unfortunately no renewals could be processed. The CSCs still managed to push through approximately 6,000 customers. Management staff was on a conference call with Georgia Technology Authority (GTA), MorphoTrust, IBM and AT&T most of the day. It was 10:00 PM before it was discovered that an

interface at the national data center had suddenly changed its communication. Further investigation is being done to determine the root cause, but it appears that DDS did nothing to cause the outage.

Mr. Mikell informed the board that customer volume has been intense but he feels it is beginning to wane. Since March 13, the CSCs haven't had the long string of consecutive days at 17,000 or more transactions; and also on the previous Saturday it was the first time since January 19 that the CSCs had fewer than 8,000 transactions.

Staff is currently extremely focused on the return customer and what can be done to lessen this problem. A press release will be sent out to encourage people to have the two required residency documents; screens have been added to the TVs in the CSCs showing what documents are needed; and posters are being replaced. Also, there are currently business center computers available in sixteen CSCs which seem to be working well where the customer can go online and pull documents which prove their residential address, such as their bank statement or voter ID card from the Secretary of State's website.

Other things being done to alleviate volume: examiners can now process multiple MVRs for employers in one payment and print them off on the computer next to them instead of having to do them individually as in the past and print them on a shared printer; online address change improvements will go into effect on June 1; and also as of June 1st, customers can fax in their residency and Social Security documents to keep them from having to return to the CSC.

The Feds also have new medical documents requirements for CDL drivers to certify they are physically fit to drive. On Feb. 1st DDS tied the way they submit those documents electronically to their DDS online account. As of this week, 360 customers had gone online to submit their medical certification; 8,500 had faxed the document; 16,000 went into a CSC; and 4,000 sent it through the mail.

Also, more employees are being put out in the field. Thirty-five new mostly part-time employees have been hired which is also having a positive impact.

Mike Mitchell gave an update on the 2013 Legislative Session. Close to 700 Bills were introduced from the House, 70 from the Senate; and hundreds of Resolutions. There were no DDS sponsored bills but 60 bills were tracked. There are five bills that directly involve DDS. He briefly reviewed those bills and how they will affect DDS. Session adjourned March 28th at midnight. Now the Governor has 40 days in which to sign the bills into law.

Rules for Final Approval

Jennifer Ammons, DDS General Counsel, reviewed the following rule changes for final approval. There were no comments at the public hearing.

375-1-1-.01 – Organization. Amended.

375-3-2-.01 – Expiration of License and Identification Card: When Licenses and Identification Cards May be Renewed. Revised.

375-5-2-.28 – Minimum Requirement for Examiners. Amended.

375-5-6-.31 – Pending Charges Against Owners and Instructors.

Chairman Patrick asked if there were any questions and then called for a motion. Lynda Coker motioned to approve the final rule changes as presented; Carolyn Roddy seconded the motion with unanimous approval by the remaining Board members.

Petitions for Board Waiver

Janet Allen – She is seeking an identification card. Her old one expired during her incarceration. Her driving privilege is suspended due to a related situation involving a violation of the Georgia Controlled Substances Act. To prove her identity, she has provided an uncertified copy of her Certificate of Birth Abroad; her daughter's birth certificate, her Social Security card, her Department of Corrections ID card; and a letter from DFACS related to public benefits she is receiving. Ms. Ammons stated that the Department would support approval of the petition for waiver.

Carolyn Roddy motioned to approve the waiver; Todd Cowan seconded the motion with unanimous approval by the remaining Board members.

Peggy Bailey – She has had a Georgia license since 1980 and is seeking to renew her license. She has no documentation to prove her citizenship or a name change. She has an uncertified copy of her Certificate of Birth Abroad; a birth announcement from the base newspaper at Guantanamo Bay, Cuba; her Social Security card; her prior Georgia license; a letter from the Social Security Administration; a marriage license; a cruise ticket; and a letter from her sister. The latter two documents are related to the uncertified copy of the Certificate of Birth Aboard. She apparently used the certified copy of the Certificate of Birth Aboard to go on the cruise but she can no longer find it and it is taking the State Department a long time to provide her with a replacement copy. She also faxed copies of both her parent's birth certificates and her father's death certificate showing they were U. S. citizens. Ms. Ammons stated that the Department would support approval of the petition for waiver.

Virginia Galloway motioned to approve the waiver; David Connell seconded the motion with unanimous approval by the remaining Board members.

Anna Maria Beckley - She moved to Georgia from Michigan and is seeking a driver's license. She has a prior common-law marriage so there is no legal documentation to prove that marriage. Her birth surname was Young; she married and then divorced Mr. Dykes; was common-law married to Mr. Nesmith and then divorced him; and is now married to Mr. Beckley. She has provided her current marriage license; divorce paperwork from the common-law marriage to Mr. Nesmith; her birth certificate; her child's birth certificate; her marriage license and divorce decree from Mr. Dykes; documentation from child support enforcement; her Social Security card; her Michigan driver's license; her bank statement; and a security system bill. Ms. Ammons stated that the Department would support approval of the petition for waiver.

Kelly Gay motioned to approve the waiver; David Connell seconded the motion with unanimous approval by the remaining Board members.

Mohammed Belusel – He is seeking renewal of his CDL which he has had in Georgia since 1984. He claims he has no birth certificate because his mother never got one due to her beliefs as a member of the Nation of Islam. He has no documentation to support that he has tried to find a birth certificate for himself. As proof of his identity he has provided court orders

related to his children; a copy of his DD-214; billing records; Social Security card; daughter's birth certificate; his vehicle registration; his voter registration card; marriage certificate; his registration with DOT related to his commercial vehicle; a phone bill; an insurance bill; and a bank statement. Ms. Ammons stated the Department does not support approval of this petition because there is no documentation to indicate that a birth certificate does not exist and there is nothing to indicate that he has even checked to see if there is one. If he can document that it doesn't exist, the petition can be brought back before the Board.

David Connell motioned to deny the request for waiver; Jeff Wigington seconded the motion. The motion to deny the petition for waiver was unanimous by the remaining Board members.

Mary Dison – She is seeking a driver's license. She does not have her marriage license but does have her birth certificate; her wedding announcement from the newspaper including a photograph; her church marriage certificate; her daughter's birth certificate; and a bank statement. Ms. Ammons stated that the Department would support approval of the petition.

Virginia Galloway motioned to approve the waiver; Todd Cowan seconded the motion with unanimous approval by the remaining Board members.

Heinrich Finley – He is seeking renewal of his CDL which he has had in Georgia since 1977. However, he does not have documentation of his citizenship. He has provided his German birth certificate; his mother's Certificate of Naturalization; his mother and father's death certificates; a letter of testamentary; school records; vaccine records; medical card; concealed weapon card; hunting license; voter registration card; phone bill; satellite TV bill; and a forklift training card. Ms. Ammons stated that the Department does not support approval of this petition in that there is not documentation of his efforts to obtain a passport or documentation of his own naturalization from USCIS.

Kelly Gay motioned to deny the request for waiver; David Connell seconded the motion. The motion to deny the petition for waiver was unanimous by the remaining Board members.

Bobby Goff – He is seeking renewal of his CDL which he had in Georgia since 1985. He claims that his birth certificate is not available. He has a letter from the Census Bureau showing they cannot find a record of him in the census; a letter from his brother; his Social Security card; his Veteran's ID card; his DD-214; a Social Security earnings statement; his application for a Social Security card in 1963; and a power bill. Ms. Ammons stated Mr. Goff needs to contact the state or county where he was born to get documentation from them to show they have no birth certificate for him. Ms. Ammons stated that the Department does not support approval of the petition.

Jeff Wigington motioned to deny the request for waiver; Kelly Gay seconded the motion. The motion to deny the petition for waiver was unanimous by the remaining Board members.

Marcia Hooks – She moved to Georgia from California and is seeking a driver's license. She has an undocumented name change related to establishment of paternity. Her birth surname was Holloway but she was raised using Price which is her father's surname. She has provided an affidavit from her mother to that affect; her birth certificate showing Holloway; a school record showing Price; her marriage license showing she married as Price and became Hooks; her divorce decree; a power bill; a gas bill; her Social Security card and a copy of her driving

record from California. Ms. Ammons stated that the Department would support approval of the petition for waiver.

Virginia Galloway motioned to approve the waiver; David Connell seconded the motion with unanimous approval by the remaining Board members.

Herbert Humphries – He is seeking renewal of his driver’s license. He has been licensed in Georgia since 1963. He has been unable to locate a birth certificate and has provided a letter from vital records confirming that. He has provided his Social Security Card; Medicare Card; a numident printout from Social Security; a diploma; an insurance letter; a letter from a law firm trying to collect a medical bill; a letter from child force enforcement; a letter from his sister; and his 2011 tax return. Ms. Ammons stated that the Department would support approval of the petition for waiver.

Todd Cowan motioned to approve the waiver; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.

Shirley Jones – She has been licensed in Georgia since 2008 and is seeking a renewal of her license. There is a name discrepancy on her birth certificate which shows her name is Shelly which is also the name of her twin brother. She has provided her birth certificate; her Social Security card; her daughter’s birth certificate; her diploma; her nursing license; Medicare card; voter registration; her property tax, her divorce decree and a W-2 from 1998. Ms. Ammons stated that since legally her name is Shelly which is shown on her birth certificate, the Department would not support approval of this waiver.

Jeff Wigington motioned to deny the request for waiver and asked that she be instructed on how to apply for a passport card; Lynda Coker seconded the motion. The motion to deny the petition for waiver was unanimous by the remaining Board members.

Stephenie Jones – She has been licensed in Georgia since 1986, but has been expired since 2011. Her current driving record shows her married name and she has not provided any documentation to show she is divorced and had her name legally changed back to her maiden name. She has provided a copy of her birth certificate; her expired driver’s license; her Social Security card; a newspaper article; her voter registration card; a Social Security 1099; and her disability documentation. Ms. Ammons stated that the Department does not support approval of the petition. She needs to provide a copy of her divorce decree and any other documents to show where she had her name legally changed back to her maiden name.

Lynda Coker motioned to deny the request for waiver; Jeff Wigington seconded the motion. The motion to deny the petition for waiver was unanimous by the remaining Board members.

Walter Owens – He has moved to Georgia from Tennessee and is seeking a driver’s license but does not have a birth certificate. He has provided a letter from Tennessee Vital Records stating that a birth certificate could not be located for him. He has provided a W-2 from 1999; a medical record; a school record; Social Security statement; his Medicare card; a newspaper clipping mentioning him at the time of his brother’s death; his father’s death certificate; and a numident record from Social Security. Ms. Ammons stated that the Department would support approval of the petition.

David Connell motioned to approve the waiver; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.

Marie Roberts – She is seeking an identification card and is also unable to provide her birth certificate. She has provided a letter from Vital Records confirming they could not find a birth certificate for her; a letter and a statement from Social Security; her Social Security and Medicare cards; marriage license; medical records; her husband's death certificate; daughter's birth certificate; and she is working on getting a numident record from Social Security. Ms. Ammons stated that the Department supports approval of the petition.

Carolyn Roddy motioned to approve the waiver; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.

Jannie Robinson – She has moved to Georgia and is seeking a driver's license. There is name discrepancy on her documentation. Sometime during her childhood she assumed her step-father's name. She was born as Jannie Mae Watery, but married as Jannie Brown. She has provided her marriage license; her school records; her son's birth certificate; her Social Security card; a numident record from Social Security; and a cable bill. Ms. Ammons stated that the Department supports approval of the petition.

Virginia Galloway motioned to approve the waiver; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.

Joan Schoonover – She has moved to Georgia from New York and has not been able to provide her birth certificate or marriage license. However, she has provided her Certificate of Birth Registration which is a document that New York issues showing the birth certificate was filed. She has also provided a letter from vital records stating they are unable to find the marriage license; her divorce decree; a tax form; a W-2 form; a bank statement; a rental agreement; her New York driver's license; her Social Security card; her son's birth certificate; and her mother death certificate. Ms. Ammons stated that the Department supports approval of the petition.

Virginia Galloway motioned to approve the waiver; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.

Lanny Sparks – The petition submitted is not legally sufficient; therefore the Board cannot vote on it.

Leslie Stankiewicz – He has been licensed in Georgia since 1976 and is seeking a renewal. He does not have documentation of his citizenship. He has his Canadian birth certificate; his father's birth certificate from New Hampshire; his mother's birth certificate from Massachusetts; the form from Veteran Affairs making him eligible for a free vet license; military records; his DD-214; selective service card; his Army driver's license; a census record; school records; his college diploma; a 1099; his Social Security card; his voter registration card; hunting license; a border crossing record from when he and his parents came into the US when he was a toddler; a water bill and power bill. Ms. Ammons stated that the Department supports approval of the petition.

Jeff Wigington motioned to approve the waiver; Carolyn Roddy seconded the motion with unanimous approval by the remaining Board members.

Monica Whitaker – She has moved to Georgia from Kentucky and claims she is a party to a common-law marriage. She has provided a Social Security statement; a letter she sent to a Senator about contacting the Department of Pardons and Paroles; an auto insurance policy; a sales purchase for a vehicle; and a Medicare statement. Ms. Ammons stated that the Department does not support approval of this petition because there is not sufficient information to prove who she claims to be. She needs historical information such as tax records, employment records, court records, school records, etc.

Virginia Galloway motioned to deny the request for waiver; Todd Cowan seconded the motion. The motion to deny the petition for waiver was unanimous by the remaining Board members.

New/Old Business and Adjournment

Chairman Patrick reminded the Board that the next meeting is scheduled for May 8, 2013 at 10:00 a.m. at the DDS Conyers headquarters.

Since there was no further business to discuss, Chairman Patrick called for a motion to adjourn.

Lynda Coker motioned to adjourn; Kelly Gay seconded the motion with unanimous approval by the remaining Board members.