

Minutes of Board Meeting
August 19, 2014
10:00 a.m.

Present

Trummie Patrick, Chairman
Jeff Wigington
Virginia Galloway
Carolyn Roddy

Not Present

Anthony Heath
Todd Cowan
Kelly Gay

Present via teleconference were Lynda Coker and David Connell. Attending the meeting from the Office of the Attorney General was Ms. Angelique McClendon.

Establish Quorum/Call to Order

Chairman Patrick confirmed the presence of a quorum and called the meeting to order at 10:07 a.m.

Approval of Minutes

Chairman Patrick called for a motion regarding the minutes from the July 9, 2014 Board meeting. A motion was made to approve the regular meeting minutes as presented; the motion received a second and was passed with unanimous approval by the remaining Board members.

Commissioner's Report

Commissioner Mikell began by announcing that American Association of Motor Vehicle Administrators (AAMVA) has a new President and CEO of AAMVA, Ms. Ann Ferro. Ms. Ferro is replacing Mr. Neil Schuster who recently retired. She will be introduced at the International Conference which begins on Sunday, August 24, 2014.

Commissioner Mikell also announced that he has been nominated to serve again on the AAMVA International Board of Directors for a term of three years. His current term would have expired in August.

Commissioner Mikell then briefed the Board on a U.S. Department of Homeland Security letter sent to all Governors, which provided a REAL ID Act status update.

The letter was referencing the start of Phase 2 of enforcement of the REAL ID Act, which began on July 21, 2014. Phase 2 states that federal agencies are prohibited from accepting a driver's license or an ID card to enter any restricted areas of federal facilities unless the document is issued by a REAL ID compliant state or a state that has been granted an extension by the U.S. Department of Homeland Security. This letter has no impact upon Georgia as we were found to be in compliance in 2013.

Commissioner Mikell briefed the Board on the CSC's performances. For the month of July we had over 345,000 transactions. We had an average statewide wait-time of less than 17 minutes. We had 32 of 65

CSC's serve 95% of their customers within 30 minutes or less for the entire month. We had 60 CSC's of the 65 with an average wait-time of 30 minutes or less. In the month of July, we had one day where there were 22,000 transactions, and it was the second busiest day in our history. Also in July we had a 21,000 transaction day, a 20,000 transaction day, three 19,000 transaction days and four 17,000 transaction days. The field staff is doing an awesome job in getting customers in and out of the centers.

In the last 106 days, we have had an average statewide wait-time of 30 minutes or less with one exception; this was the third busiest day in our history, which had an average statewide wait-time of 33 minutes.

Commissioner Mikell gave an update on our new facilities projects. On July 28, 2014, we had our groundbreaking ceremony in Cobb County for the new facilities in Kennesaw and Marietta. The Commissioner presented the Board with a few photographs of the ceremony. Present at the ceremony was Governor Nathan Deal. On August 6, 2014, we had our first day of operations at the Fort Benning CSC, which is a part-time facility; photographs of this facility were also presented to the Board. The grand opening day has not yet been scheduled. The Bainbridge CSC first day of operation will be September 3, 2014, which means the last operating day for the Colquitt CSC is August 22, 2014. The grand opening for the Bainbridge CSC is scheduled for September 11, 2014.

Brett Young, Assistant Director of Field Operations, gave an update of a pilot project for road test reservations. The initial three centers that were piloted were Norcross, Decatur and Gainesville. Beginning on July 21, 2014, we added six more CSC's. The first day we began the project; there were 323 additional weekly reservations for those CSC's. The pilot will be expanded on Monday to all CSC's. Across the state, we will move from 4,658 available reservations weekly to 8,068 reservations, an increase of 3,410 reservation slots weekly.

Lastly, Commissioner Mikell stated that at the last meeting the initial rule was passed to allow for the address written on the application to serve as one proof of residency and that the renewal customers, who are citizens but cannot locate their identity documents, can use their driver's license in certain circumstances as proof of identity. Commissioner Mikell exhibited to the Board a chart reflecting the positive impact this change has had for our return customers. The chart demonstrated how much better we have been able to serve our customers with fewer customers being turned away since the rule change in June 2014.

Rules for Initial Approval

Cassandra Williams, General Counsel, reviewed the following rule:

375-1-1-.05 Procedures for Requesting Rule Changes

Rules for Final Approval

375-3-1-.02 Applications and Supporting Documentation

375-3-1-.33 Term of Receipt for Online Issuance

375-3-3-.01 Penalties of Violations of Uniform Rules of the Road. Amended

Jeff Wigington motioned to approve the initial and final rule for approval; Virginia Galloway seconded the motion with unanimous approval by the remaining Board members.

Petitions for Board Waiver

Clara Edward – She is seeking Georgia ID card. She has never been licensed in Georgia. Her Missouri driver's license expired in 2013. She has a letter from the Missouri Vital Records stating that her marriage certificate was not found, a copy of her birth certificate, a copy of her federal health benefits, a divorce decree, Missouri driver record, and a U.S. Civil Service document. Ms. Williams stated that the department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

Ronny Fletcher – He is seeking a driver's license. He has a valid Nebraska driver's license. He is missing his birth certificate. He has a letter stating his birth certificate was not found, a copy of his school record, an enlistment record, a DD373, a service record, an immunization record, a DD214, a copy of his honorable discharge papers, a Dayton job rating, a birth certificate for his child, an expired passport, a Medicare card, a bank statement, a VA statement and a CCPS envelope. Ms. Williams stated that the department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Carolyn Roddy seconded the motion with unanimous approval by the remaining Board members.

Marilyn Gregorash – She is seeking a driver's license. She is missing her marriage certificate from her second marriage. She has never had a Georgia driver's license. She currently has a valid Florida driver's license, a birth certificate, a marriage license to Gebensleben, a divorce from Gebenshen, copies of birth certificates for her children, a divorce decree, a marriage certificate to Grimsley, a death certificate for Grimsley, a marriage certificate for Gregorash, a rental agreement, a social security statement, a social security card, a bank statement and a AARP document. Ms. Williams stated that the department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

Lisa Haver – She is seeking a Georgia ID card. She is missing a citizenship document and a name change document. She has a current driver's license from California. Her mother, Ruth Haver, is a US citizen; she was naturalized in 1967 per a Homeland Security report. Lisa Haver was adopted in 1973 to parents Ruth Jimerson (formerly Ruth Haver) and Kenneth Jimerson. Adoption papers show her name change from Lisa Esther Haver to Lisa Esther Jimerson. She has a copy of her birth certificate from England, a Homeland Security document, a Petition of Naturalization for her mother, her father's DD214, a Declaration Under Uniform Custody of Minor Act Record, her adoption paperwork, three proofs of residency and a Social Security Card. Ms. Williams stated that the department does not support the

approval of the waiver because her legal name is Lisa Esther Jimerson and she did not present any documents demonstrating a court ordered name change from Jimerson to Haver.

Virginia Galloway motioned to deny the waiver; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

Martha Holloway – She is seeking a driver’s license. She is missing a marriage certificate. She has a copy of her birth certificate, a common law marriage document, a copy of her child’s birth certificate, a divorce decree, a donor’s card, an expired Georgia driver’s license, four proofs of residency, and a Social Security card. Ms. Williams stated that the department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Carolyn Roddy seconded the motion with unanimous approval by the remaining Board members.

Dorothy Horn – She is seeking a Georgia ID card. Her birth certificate has her middle name misspelled with one letter incorrect. She has a copy of her Pennsylvania birth certificate, her child’s birth certificate, a memo from a Pennsylvania Senator, an expired passport, an expired Ohio ID card, a Social Security statement, a Medicare card, a Social Security card, and two proofs of residency documents. Ms. Williams stated that the department supports the approval of the waiver.

Jeff Wigington motioned to approve the waiver; Virginia Galloway seconded the motion with unanimous approval by the remaining Board members.

John Moreno – He is seeking a driver’s license. He is missing a citizenship document. He has a Certificate of Naturalization, his mother’s employment record, a copy of his mother’s Quit Claim Deed, a death certificate of his mother, a USCIS case detail proving his mother was a U.S. citizen, a birth certificate, school records, a DD214 and VA card. Ms. Williams stated that the department supports the approval of the waiver.

David Connell motioned to approve the waiver; Lynda Coker seconded the motion with unanimous approval by the remaining Board members.

Anthony Simon – He is seeking a driver’s license. He is missing his birth certificate. He has never had a Georgia driver’s license. He has had a Florida driver’s license from 1964 to 2011. He was born in South Carolina and they issued a Birth not Found document. He has a copy of his school records, a Certificate of Baptism, a marriage license, a marriage application, birth certificates of his children, an insurance application and a Social Security statement. Ms. Williams stated that the department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Lynda Coker seconded the motion with unanimous approval by the remaining Board members.

Byron Washington – He is seeking a driver’s license. He is missing a name change document. He has a copy of his birth certificate. His birth certificate shows the name of Shawn Don Washington. He has a King County Certificate of Registration, USTA official document, an American Red Cross CPR card, a

Certificate of Appreciation, an Iowa driver's license to expire in 2018, a lease agreement, a Georgia Hunter license, a Humana Gold card, a Social Security statement, a residency bill, a Social Security card and a Medicare card, all with the names of Byron Washington, Byron S. Washington or Byron Shawn Washington. Ms. Williams stated that the department does not support the approval of the waiver because we do not have sufficient evidence to demonstrate the name change. He will need to obtain a court ordered name change or an amended birth certificate.

David Connell motioned to deny the waiver; Carolyn Roddy seconded the motion with unanimous approval by the remaining Board members.

Ida Bell Williams – She is seeking a Georgia ID card. Her birth certificate was not found. She has a copy of her Census record, a copy of her school record, a marriage application, a marriage license, her child's birth certificate, two proofs of residency, a medical record, a Social Security statement, a Social Security card, a voter information card, a Florida retirement document, a Florida driver's license and a delayed birth certificate of her mother. Ms. Williams stated that the department supports the approval of the waiver.

Virginia Galloway motioned to approve the waiver; Lynda Coker seconded the motion with unanimous approval by the remaining Board members.

Adjournment

Chairman Patrick called for a motion to temporarily adjourn the public meeting and go into closed Executive Session to discuss a personal matter. Mr. Patrick explained that the public meeting would reconvene after the closed session.

Jeff Wigington motioned to go into Executive Session; Virginia Galloway seconded the motion with unanimous approval by the remaining Board members.

Call to Order

Chairman Patrick reconvened the public meeting and stated that the next order of business would be to approve the matter discussed during the executive session.

Lynda Coker motioned to approve the motion; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

New or Old Business

The next Board meeting is scheduled for September 10, 2014.

Adjournment

There was no further business to discuss. Chairman Patrick called for a motion to adjourn. A motion was made by Jeff Wigington; Carolyn Roddy seconded the motion with unanimous approval by the remaining Board members.