



DDS
GEORGIA DEPARTMENT
OF DRIVER SERVICES

DDS ANNUAL UPDATES

PRI Fall Conference

Presented by
Georgia Department of Driver Services
Regulatory Compliance Division

September 21, 2016

Goals and Objectives

Goal(s)/ Description of Course:

This session is designed to provide attendees with an update on recent or upcoming DDS events.

Learning Objective(s):

- Verbalize and define at least one DDS update that directly impacts the attendee.
- Describe the role DDS plays with respect to the Risk Reduction Program in Georgia.
- Identify at least one recent or upcoming legislative change that will affect DDS operations.

TOPICS



- **Regulatory Compliance Division**
- **Agency Updates**
- **Rule Amendments**
- **Legislation**
- **Group Discussion**



Regulatory Compliance

Kecia Bivins

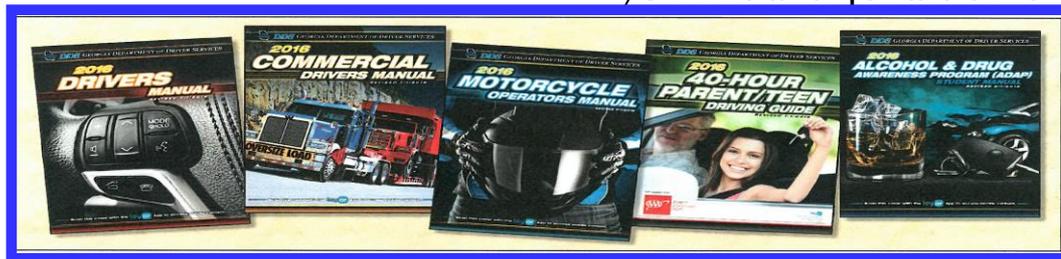


Regulatory Compliance

Mission:

The Regulatory Compliance Division of the GA DDS will positively impact the public's safety by facilitating the education of Georgia Drivers. The Division will provide regulatory and support services for all state-certified driver safety programs in a professional, customer-focused, and timely manner.

- CDL
- Motorcycle Safety
- DUI
- Ignition Interlock
- Driver Training
- Third Party Testing
- Driver Improvement
- For Hire Endorsement
- ADAP
- Records Management
- Medical Unit
- Regulate 1,035 schools/ providers
- 15,786 cert/endorsement apps processed
- 3,019 Audits conducted
- 125 Regulated Training Events
- 863 Motorcycle Courses Taught (219 state/644 private)
- 7,728 Motorcycle Safety Students
- Processed 217,448 paper citations
- Processed 58,084 FTA and ALS suspensions
- Processed approximately 1,882 Medical Cases
- 48 Community Outreach Events
- Responsible for 5 agency publications
- 78 FTEs and 40Part-timers





Agency Updates
Spencer Moore
Kecia Bivins

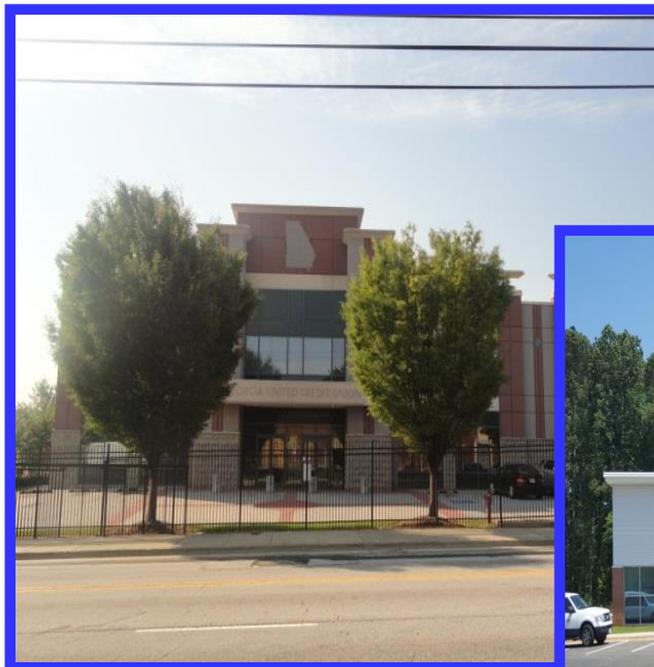


DDS
GEORGIA DEPARTMENT
OF DRIVER SERVICES

Agency Updates

- DDS Operations
- Facilities
 - Fulton County
 - Atlanta
 - Sandy Springs
 - Paulding County
 - Dallas
 - Fayette County
 - Fayetteville
 - Newton County
 - Covington

Atlanta CSC



Dallas CSC



Agency Updates

The Online Knowledge Testing Application Project

- Will allow High Schools and Third Party Testers opportunities to administer Knowledge Exam on behalf of Department
- Will waive DDS \$10 testing/ licensing fee for students
- Will improve customer service by expanding testing locations
- Will reduce customer wait times
- Delayed implementation date: late 2018

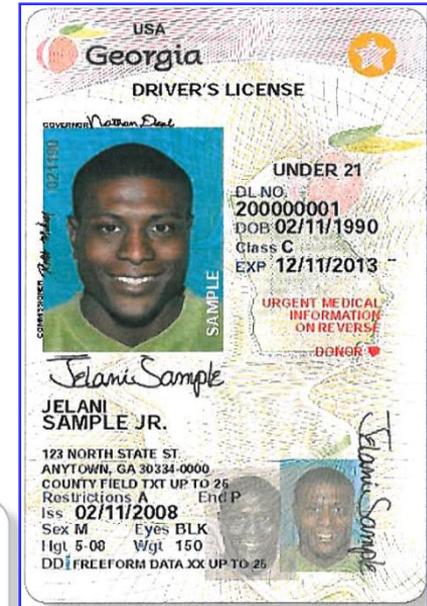
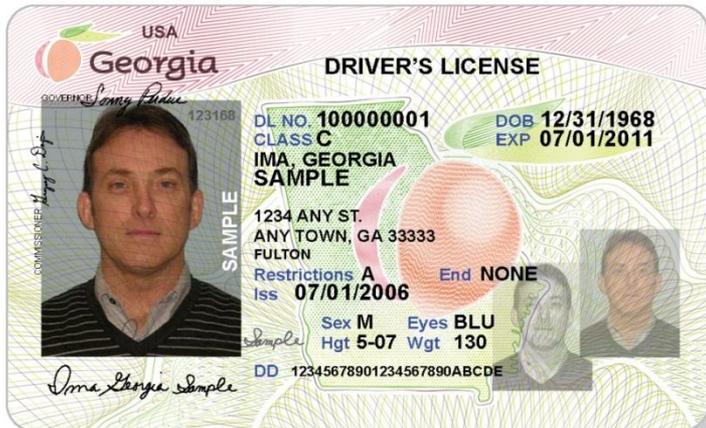


Agency Updates



Driver's License and Main Frame Modernization Project

- New DL Issuance System: 2018
- Mainframe Modernization: 2020
- Partnering with GA Department of Revenue



Agency Updates



- Ignition Interlock Forms
 - Important Ignition Interlock Offender Information
 - Comprehensive Ignition Interlock Monitoring Report

IMPORTANT IGNITION INTERLOCK OFFENDER INFORMATION

Georgia law (O.C.G.A. §§20-2-111) requires an Ignition Interlock Device (IID) for IID offenders who have been convicted of 2 or more DDIs within a 3-year period. Interlocks obtained with the conviction of other offenses may also be required to complete an Ignition Interlock Program as determined by the court as a condition of probation.

There are 3 fees for Georgia Ignition Interlock Programs that are set by rule. Pursuant to Department of Driver Services (DDS) Rule 375-6-6, the fee for installation is up to \$75, monthly monitoring is up to \$15, and removal is up to \$75. Periodically, some courts may charge additional fees for services stipulated in court orders with the offender (i.e. court costs, insurance, etc.) or to pay a financial burden over a 12-month period. The monitoring cost for a Financial Hardship Waiver, if the waiver is granted, will include three months of free, low-fee monitoring, then the offender is eligible for a non-interlock limited driving permit for the balance of the 12 months.

Pursuant to (IID) § 20-2-111 (1)(c), offenders must undergo a 120-day trial suspension during which time they should successfully complete DDU school and get a clinical evaluation. Offenders must submit to DDS a certificate of completion from a certified DDU (Drug or Alcohol Use Risk Reduction Program and one of the following:

- Proof of enrollment in clinical treatment that will satisfy O.C.G.A. §§40-5-63.1, OR Certification of Treatment
- A certificate of eligibility for an Ignition Interlock Limited Driving Permit from a drug court program.

Offenders are then eligible for an Ignition Interlock Limited Driving Permit. The fee for the permit is \$25 and the term is 14 months. The period of compliance with O.C.G.A. §§20-2-111 shall end when the offender has received the Ignition Interlock Limited Driving Permit in accordance with O.C.G.A. §§20-2-111 and the offender will not receive credit toward the period of compliance with O.C.G.A. §§20-2-111 any time the Ignition Interlock device was installed on the vehicle prior to such date.

The amount of time the offender must have the device installed on their vehicle depends on their arrest date:

- Arrests prior to January 2013 = 6 months of monitoring
- Arrests between January 1, 2013 and June 30, 2013 = 9 months of monitoring
- Arrests on or after July 1, 2013 = 12 months of monitoring

Offenders must have their device calibrated and monitored every 30 days. After the 6, 9, or 12 month program, the Ignition Interlock Provider will issue a Comprehensive Ignition Interlock Monitoring Report. The offender is responsible for submitting this report to DDS when returning an IID Limited Driving Permit shall be corrected to allow the holder to drive solely for the following purposes:

- Going to the holder's place of employment.
- For the purpose of employment.
- Going to work related purposes.
- Attending a college or school or which he or she is regularly enrolled as a student.
- Attending regularly scheduled sessions or meetings of treatment support organizations for persons who have substance or abuse problems related to alcohol or other drugs, which organizations are recognized by the Commissioner.
- Going for monthly monitoring visits with the permit holder's ignition interlock device service provider.

COMPLETION OF THE IGNITION INTERLOCK PROGRAM

The Comprehensive Ignition Interlock Monitoring Report must be submitted by the offender to the DDS when applying for reinstatement of driving privileges. After the offender obtains the specified monitoring report, they become eligible for a non-ignition interlock Limited Permit with fewer driving restrictions for the balance of their 12 month suspension.

Once the offender has met all of the Ignition Interlock requirements, including having the IID installed and holding the IID Limited Driving Permit for the required period of time, and has in fact been reinstated, DDS will issue an IID Driver Reentry Authorization Form (DR-1719V). This form must then be taken to the IID Provider Center to have the device removed from the vehicle.

If the offender has repeatedly non-compliant with the ignition interlock device or failed to report for monitoring, the Provider may have the offender's Limited Driving Permit revoked by submitting a Notice of Ignition Interlock Offender Non-Compliance (DD-12) to the DDS. If the offender has their IID Limited Permit revoked, they have an appeal right and must pay a \$250 fine for each violation. For more information, a Hearing may be requested from the Office of State Administrative Hearings (OSAH).

If there are any questions regarding hearing dates, penalties, reinstatement or other questions pertaining to ignition interlock program, please call the DDS Contact Center at 877-413-8400 or 800-744-2763.

I have read the above information, or the provider has read it to me. I have received a copy of this form. I have received a Letter Agreement with the Provider and received a copy of such agreement. I agree to adhere to the monitoring schedule as set by the IID Provider. I further understand that it is my responsibility to ensure that the IID is repaired and that I am eligible to have it installed.

Signature of Client _____ Signature of Provider Representative _____
 Date _____ Date _____

DD-180-500 (04/16)

GEORGIA DEPARTMENT OF DRIVER SERVICES
 Regulatory Compliance Division • 2200 Executive Parkway • Columbus, GA 30033
Comprehensive Ignition Interlock Monitoring Report

PROVIDER INFORMATION

Provider Name _____
 DDS Certification # _____ Email Address _____
 Physical Address _____ City _____ State _____ Zip Code _____
 Phone # _____ Fax # _____

OFFENDER INFORMATION

Name _____ Date of Birth _____
 Driver's License # _____ Original Limited Permit Issue Date _____
 Physical Address _____ City _____ State _____ Zip Code _____
 Phone # _____ Cell # _____ Email _____

VEHICLE INFORMATION

Vehicle Year _____ Make _____ Model _____ Color _____
 Vehicle Tag # _____ State _____ VIN _____

DEVICE INFORMATION

Device Model # _____ Device Serial # _____ Date Installed _____
 Device Model # _____ Device Serial # _____ Date Installed _____

MONITORING DATES

Monitoring Date _____	Monitoring Date _____
Monitoring Date _____	Monitoring Date _____
Monitoring Date _____	Monitoring Date _____
Monitoring Date _____	Monitoring Date _____
Monitoring Date _____	Monitoring Date _____
Monitoring Date _____	Monitoring Date _____

COMMENTS

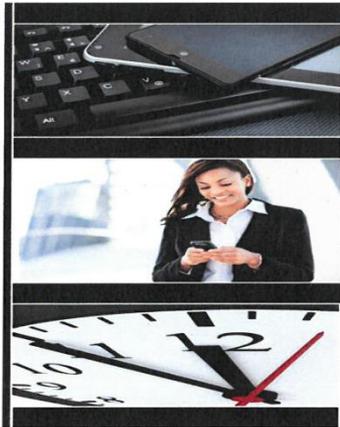
Provider Representative _____ Signature _____ Date _____

I certify that all of the information above is accurate and complete.

STAMP

DD-180-AR0N (04/16)

Agency Updates



SKIP A STEP! For Better Service @ www.dds.ga.gov/

**Fill out your form.
Anytime. Anywhere. Any device.**

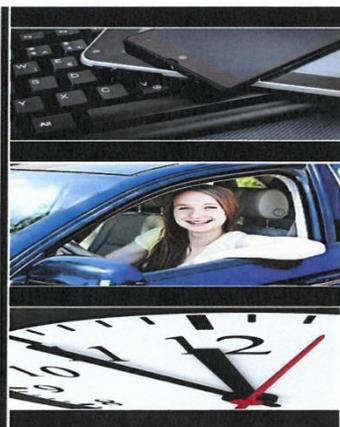
Our **SKIP A STEP** service allows you to fill out the form for your Driver's License, Permit or ID card before visiting any of our Customer Service Centers.

SKIP A STEP NOW >>



FASTER • SECURE • CONVENIENT • 24/7

Please remember to bring your parent or guardian and proof of school attendance when you come in for your visit.



Save a trip! **Upgrade your license** @ www.dds.ga.gov/

**Upgrade your
Class D License to a
Class C License using
Online Services.**

Anytime. Anywhere. Any device.

UPGRADE NOW >>



FASTER • SECURE • CONVENIENT • 24/7

Agency Updates



SAVE TIME! **USE DDS ONLINE SERVICES** **@ WWW.DDS.GA.GOV**

CARD SERVICES

- Submit Proof of Residency and/or Social Security
- Address Change
- License/ID Renewal or Replacement
- Class D to C Upgrade
- CDL Self-Certification Medical Documents
- License Status
- Suspension or Reinstatement Information

PAY FEES

- Super Speeder
- License Reinstatement
- Pending Suspensions

OTHER SERVICES

- Online For-Hire Endorsement Application
- Skip a Step! (Complete Form Online)
- Driving History (MVR)
- Motorcycle Safety Training
- Reservation Status

Agency Updates

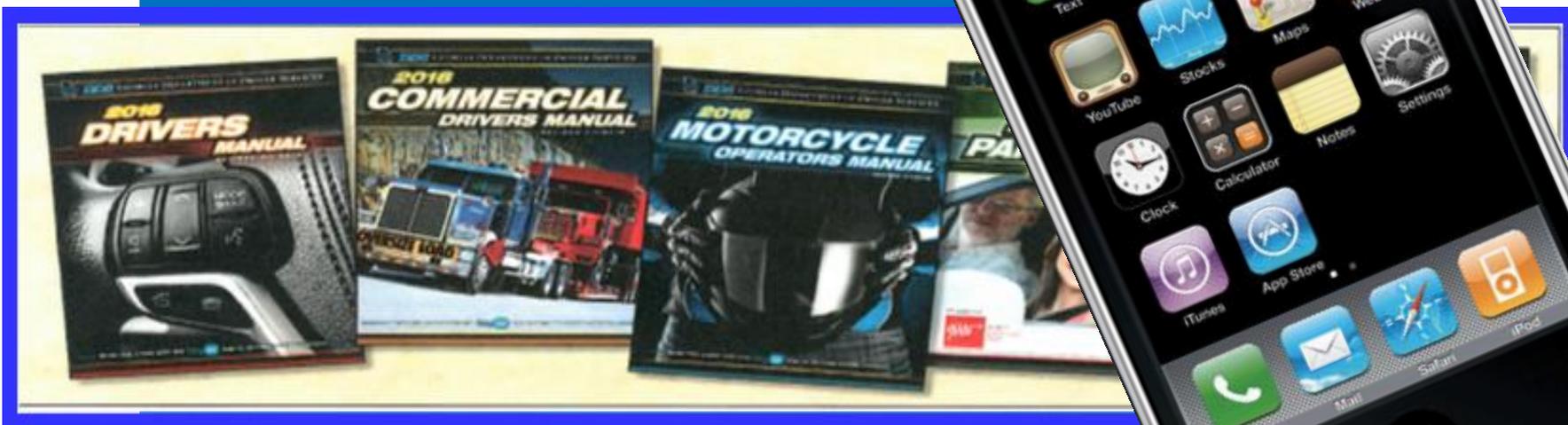
➤ Motor Vehicle Network



Motor Vehicle Network
1 Selleck Street Suite 1A
Norwalk, Connecticut 06855
1-800-922-9933
info@MVNetwork.com

Agency Updates

➤ Driving Manuals

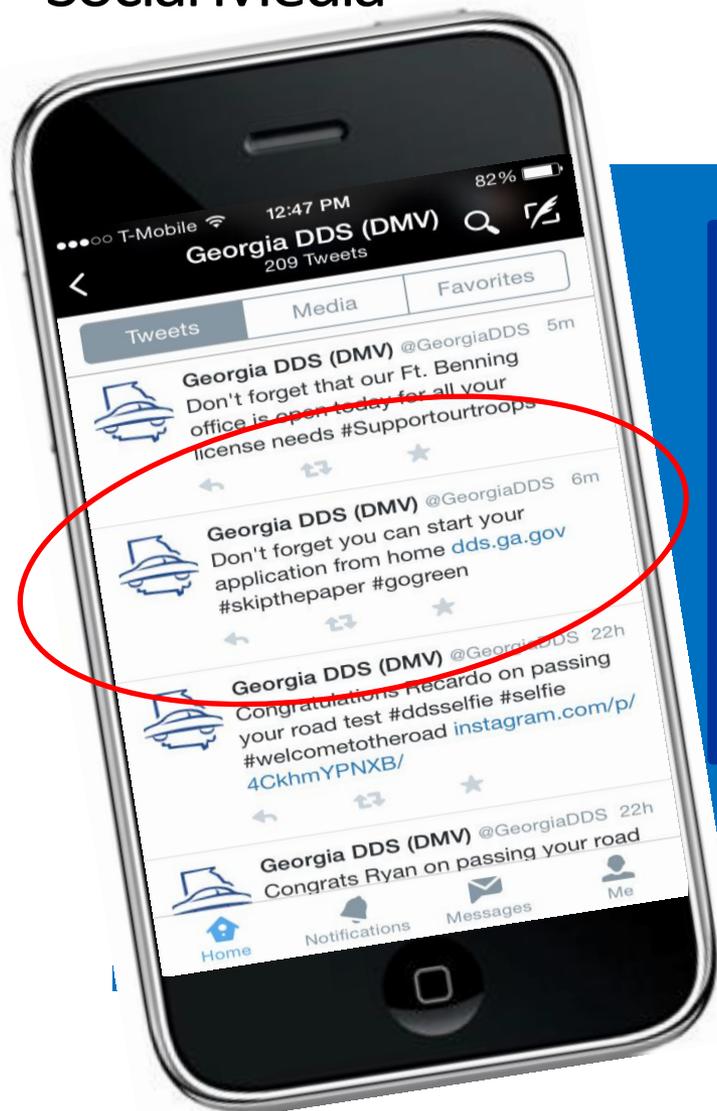


www.jfgriffin/eregulations.com

413.884.1001

Agency Updates

➤ Social Media



Follow us on Social Media
@GeorgiaDDS



Scan to view services
you can do online
www.dds.ga.gov



Rule Amendments

Tommy Grant



Rule Amendments

- **375-3-1-.31 Satisfaction of School Requirements for Customers Under Age Eighteen (18)** (1) Any customer under age eighteen (18) who is applying for a driver's license or instructional permit shall provide satisfactory documentation of his or her enrollment in school. Documents that will satisfy this requirement include, but are not limited to, the following:
 - (a) Form DS-1, Certificate of School Enrollment
 - (b) Transcript provided by the customer's most recent school of attendance.
- (2) Customers under age eighteen (18) who are schooled at home may satisfy the school requirements of O.C.G.A. §40-5-22 by supplying a Certificate of Enrollment from the Georgia Department of Education or a Declaration of Intent To Utilize a Home Study Program filed with the Georgia Department of Education. **Effective 10-05-15**

Rule Amendments

➤ 375-5-2-.18. Insurance and Safety Requirements

- (1) Every vehicle used by a school for the purpose of driver training must be registered with the Department, and a Vehicle Registration Card, issued by the Department, must be displayed conspicuously inside the vehicle at all times.
 - (a) Vehicles used for actual behind the wheel instruction shall be twelve (12) years old or less or have a mileage limit of 300,000, whichever comes first.
 - (b) Vehicles used for multiple vehicle driving range instruction or for other purposes shall be thirteen (13) years old or less or have a mileage limit of 325,000, whichever comes first. The Vehicle Registration Card issued for such vehicles shall be marked clearly with the statement "Multiple Vehicle Range Use Only." Such vehicles shall not be used for actual behind the wheel instruction.
 - (c) Vehicles already registered with the Department prior to July 1, 2010 may continue to be used for twelve (12) or thirteen (13) years as provided in Paragraphs (a) and (b) of this subsection. Vehicles registered with the Department on or after July 1, 2010 may be used for the periods set forth in Paragraphs (a) and (b) of this subsection.
 - (d) Any vehicle used for driver training in any manner shall be equipped with operational safety belts.
- (2) (a) Any vehicle purchased for use in driver instruction shall be inspected by the Department prior to use. In lieu of initially inspecting any vehicle bought as "new" from a licensed dealer and having less than 10,000 miles recorded on the odometer, the Department may accept a certification from said dealer that the vehicle satisfies the Department's inspection standards. **Effective 02-08-16**

Rule Amendments

- 375-5-5-.03. **For-Hire Endorsement Requirements:** Before any person may be issued a For-hire license endorsement to operate a motor vehicle for the purpose of transporting of passengers in the State of Georgia for compensation or donation as a limousine carrier, ride share network or driver, or taxi service, an application shall be made in writing to the Department, on a form prescribed and furnished by the Department.
 - (2) The application shall include the following minimum information:
 - (a) The applicant's name, address, phone number, date of birth and driver's license number.
 - (b) Applicant must complete information for background investigation and sign authorization form.
 - (c) Proof of Automobile Liability Insurance coverage:
 - Limousine Carriers:
 - 1) For capacity of 12 passengers or less-
 - -\$300,000 bodily injury to or death of all persons per accident
 - -\$100,000 bodily injury to or death of one person
 - -\$50,000 property damage
 - 2) For capacity of more than 12 passengers-
 - -\$500,000 bodily injury to or death of all persons per accident
 - -\$100,000 bodily injury to or death of one person
 - -\$50,000 property damage
 - Taxi Services:
 - -\$50,000 bodily injury to or death of all persons per accident
 - -\$25,000 bodily injury to or death of one person
 - -\$25,000 property damage
 - Ride Share Services:
 - -\$1,000,000 for death, personal injury, and property damage per accident
 - -\$1,000,000 uninsured or under insured motorist per accident
- (d) Submit a non-refundable application fee in the amount of \$15.00.
- (e) Provide a letter from a For-hire company showing proof of employment/affiliation. **Effective 5-18-16**

Rule Amendments

➤ **375-3-1-.10 Driving Ability Demonstration**

The Quick Stop is no longer a required basic maneuver on the skills exercise before the road test.

Effective 07-01-16

➤ **1-1-08 Written / Skills Test (CDL)**

Upon the first and all subsequent failures, the applicant must wait two (2) calendar days before retaking the examination.

Effective 07-05-16

➤ **375-5-2-.10 Location of School**

This amendment will maintain the billboard restriction but will allow other public advertisements in or nearby CSC pending specific approval by the Department. This will be in compliance with our existing policy of allowing paid advertisements in our manuals and on Motor Vehicle Network (MVN).

Pending Approval



Legislative Updates

Mike Mitchell



2015-2016 Regular Session

- During the 2015-16 Regular Session, DDS actively tracked a total of 90 bills in the House and 33 in the Senate.

Two Bills that did NOT pass

- SB 6, which would have required DDS to produce a new driving privilege card for non-citizens on deferred action status.
- SR 675, which would have allowed the voters to decide whether English should constitutionally be recognized as the official language of Georgia.



HB54

- Allows customers applying for or renewing a driver's license or ID card to make a voluntarily contribution (\$1, \$5, or \$10) to fund scholarships for college students who have had a parent employed in public safety permanently disabled or killed in the line of duty.
- Signed May 3, 2016.
- Effective January 1, 2017.



HB166

- Raises legal limit of motorcycle handle bar height from 15 inches to 25 inches.
- Signed April 26, 2016.
- Effective July 1, 2016.



HB205

- Among other things, creates an ignition interlock option for persons whose license is subject to a an administrative suspension for driving under the influence.
- Current administrative license suspension process remains in place. Persons opting for the ignition interlock are required to waive their right to an administrative hearing.
- Signed April 26, 2016.
- Effective date is July 1, 2017.



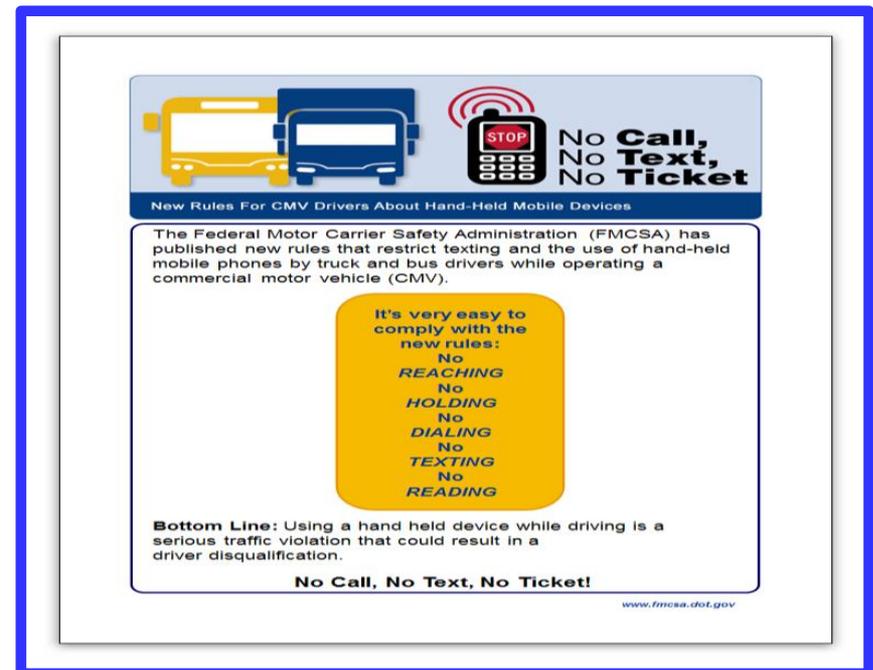
HB767

- Expands the current move-over law to include stationary utility service vehicles.
- Signed April 19, 2016
- Effective July 1, 2016.



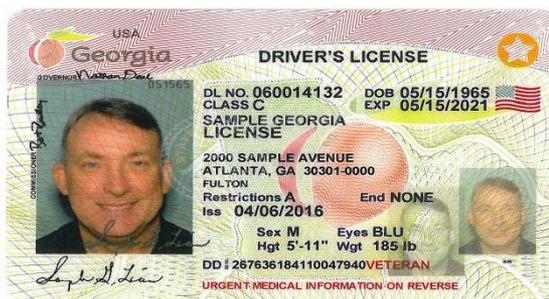
HB777

- Allows school bus drivers to use a cell phone in a manner similar to a two-way radio.
- Drivers must adhere to standards set forth in O.C.G.A. §40-6-241.2 regarding use of wireless telecommunications' devices:
 - Cannot hold device.
 - Single button push.
 - Cannot reach for device.
- Signed April 26, 2016.
- Effective July 1, 2016.



HB806

- Makes the standard term of DL's, CDL's, and ID's 8 years.
- DOES NOT apply to limited term DL's, CDL's, and ID's issued to non-citizens with lawful status. Terms of these limited term cards will continue to coincide with the expiration date of customer's immigration documents, maximum 5 years (\$20).
- DOES NOT apply to CDL's with hazardous materials endorsements. Terms of these cards will continue to coincide with expiration date of TSA threat assessment (\$20).



HB806 (cont'd)

- Creates a statute of limitations on imposing suspensions for convictions reported ≥ 2 years after disposition date.
- Is predicated on surrender of DL ≥ 2 years and no reissuance.
- Extends sunset of GDEC to June 30, 2019.
- Signed May 3, 2016.
- Effective upon signature, except for statute of limitations on suspensions (January 1, 2017).

SB367

- Among other things, adds two new types of accountability courts – operating under the influence (OUI) courts and family treatment courts.
- Creates a pauper's affidavit for reinstatement fees – if accepted, DDS shall reduce reinstatement fee(s) by 50%.
- Authorizes DDS to reinstate, *instanter*, controlled substance suspensions imposed prior to July 1, 2015.
- Signed April 27, 2016.
- Effective date is July 1, 2016.



SB320

- Eliminates the statutory requirement for an International Driving Permit if a foreign driver's license is printed in any language other than English.
- In lieu thereof, an officer may request to see a passport or visa if there is question about the validity of a foreign license, if available.



SB320 (cont'd)

- Applicants seeking a for-hire endorsement no longer required to submit proof of motor vehicle insurance to DDS.
- Gives DDS the authority to revoke the certification of a DUI or driver improvement school if the owner is convicted of a second misdemeanor offense of offering free snacks, meals, beverages, or gift cards to students.
- Signed May 3, 2016.
- Effective January 1, 2017.



General Assembly's Website

www.legis.state.ga.us

Group Discussion

DUI and Driver Improvement Gratuities

- Feedback from Summer Conference
 - 1) Gratuity vs Customer Service Distinction
 - 2) Adverse Actions
- DDS Policy
 - 1) Official Complaint Form
 - 2) Independent Review
 - 3) CAP and O.I.S. Review
 - 4) 1st violation: \$300 Administrative Fine
 - 5) 2nd and Subsequent Violations: 30 Day Suspension
 - 6) 2nd Criminal Conviction: Program Revocation

Group Discussion

DUI and Driver Improvement Gratuities

- SB320 Effective January 1, 2017
- Initial Adoption: March
- Public Hearing: April
- Final Adoption: May
- Rules Effective: June

Agency Contact Information



**2206 East View PKWY
Conyers, GA 30013**

www.dds.ga.gov



**Call Center:
678.413.8400**

Division Contact Information



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reginfo@dds.ga.gov



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Questions

